2. Paradigm Shift

- **Re-allocation of autonomy is gradual, *invisible***
- **In the aggregate, over time, affects**
  - **Technology Paradigm**
  - **Business Practices**
  - **Educational needs**
- **Hypothesis:**

We have to explicitly change from

a *subroutine mentality* (programmer control) to

a *service mentality* (cooperation & mediation)